



**Returns & Exchanges Made Easy!** We hope that you love your purchase! But if you need to make a return or exchange, we've got you covered.

1. You may return a product within 30 days of the original purchase date to receive a full merchandise refund via your original form of payment.
2. Merchandise must be returned unworn and in the original packaging. Please test shoes on a clean, carpeted surface.
3. To return your merchandise to Ros Hommerson simply fill out the portion of this form below and place your unworn items back in their original box.
4. Purchase postage at any post office or parcel shipping location of your choice and send to the address below.
5. It may take up to 10 days to process your exchange or for you to receive a refund to your original form of payment.

**Ros Hommerson**  
**Attn: Returns Department**  
**252 Quarry Rd. SE**  
**Lancaster, OH 43130**

**Customer Name:** \_\_\_\_\_  
**Address:** \_\_\_\_\_ **City:** \_\_\_\_\_ **State:** \_\_\_\_\_ **Zip:** \_\_\_\_\_  
**Phone:** \_\_\_\_\_ **Email:** \_\_\_\_\_

What item(s) are you returning? *(please use the back side of this form if you need more room)*

Quantity	Item #	Item Description	Size

What would you like us to do?

Please send the exchange shown on the form at the bottom of this page.  
*(We will happily pay the freight to reship your item)*

Please issue a refund for the returned merchandise less shipping and handling.

Please checkmark the reason for your exchange/return.

A. Too Short       B. Too Long       C. Too Narrow       D. Too Wide

F. Defective Item: *(please specify on the line(s) below)*       G. Other: *(please specify on the line(s) below)*

\_\_\_\_\_  
 \_\_\_\_\_

**NEED TO EXCHANGE MERCHANDISE?** *(please use the back side of this form if you need more room)*

1. Please fill out the form below to tell us what items you would like in exchange for the items you have now.
2. Pack the items to be exchanged along with this form and ship back to the address listed above.

Quantity	Item #	Item Description	Size	First Color Choice	Alternate Color Choice

Card Used for Original Purchase       Different Credit Card *(if using a different card we will contact you by phone)*